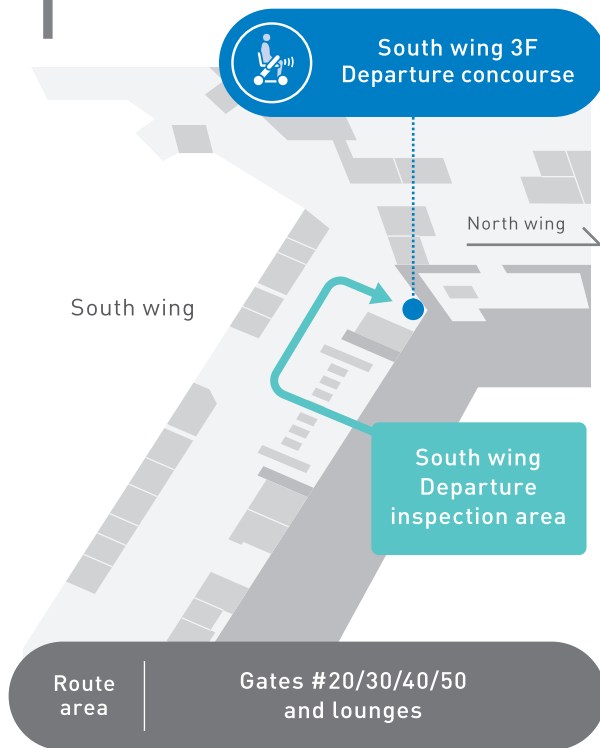
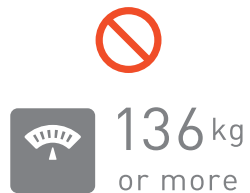


TERMINAL 1



Some gates and lounges are not covered.

Riding restrictions

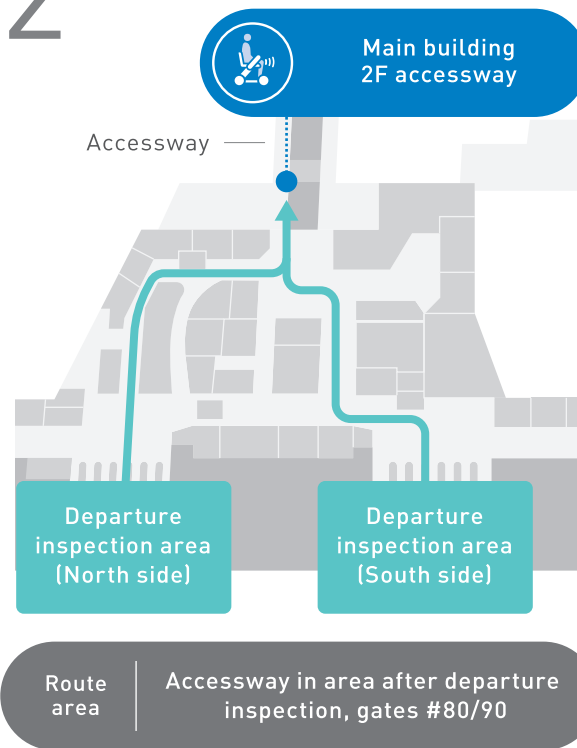


Individuals weighing
136 kg or more
may not ride.



Individuals with
a height of 140 cm or less
may not ride.

TERMINAL 2



Some gates and lounges are not covered.

⚠ Precautions

- The luggage carrier supports luggage up to 10 kg.
We assume no responsibility for the following:
- Delays boarding aircraft due to using WHILL
 - Damage or injury caused by using WHILL outside of its intended purpose
 - Damage or injury caused by theft when using WHILL
- The following actions are prohibited:
- Riding while eating or drinking
 - Riding on WHILL with another person or people (including using a baby sling)
 - Intentionally dirtying or damaging WHILL
 - Moving WHILL by hand push



For customers who require mobility assistance

WHILL Autonomous Service



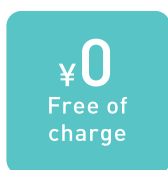
Narita International Airport

WHILL Autonomous Service

WHILL is an electric self-driving mobility product. Service is available in the international departure area after the departure inspection area in Terminal 1 and Terminal 2.

It can be ridden from its WHILL Station (boarding platform) to departure gates and lounges, allowing you to travel throughout the terminal with ease.

Using WHILL



There is no need to reserve, and anyone can use WHILL free of charge.

To use WHILL, simply go to the WHILL Station.

* Note that service is not available at certain times. Check for availability prior to use.

? FAQs

Q. I don't have any trouble walking. Can I still use WHILL?
Yes. Anyone can use WHILL.

Q. Can I ride WHILL back to its WHILL Station?
WHILL cannot be ridden while it is automatically returning. WHILL must be ridden from its WHILL Station.

Q. How fast is WHILL?

WHILL travels slightly slower than walking speed, for safety.

Q. What languages are supported?

WHILL supports seven languages: Japanese, English, Chinese (simplified, traditional), Korean, Vietnamese, and Thai.

Using WHILL

1 Go to the WHILL Station, sit down on the vehicle, and then specify the destination on the control panel.

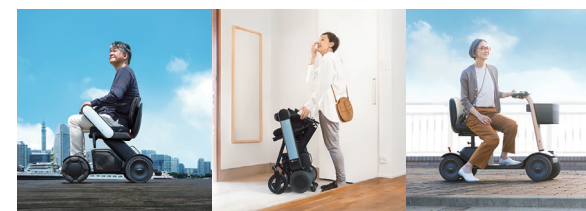
2 WHILL travels automatically to the destination

3 Once you have arrived, simply get off

4 The vehicle automatically returns to its WHILL Station

About WHILL Inc.

WHILL Inc. was founded in Japan in May 2012, with the mission of "Delivering Fun & Innovative Mobility for All." The company now offers short-distance mobility products and services in more than 20 countries and regions throughout the world. Its main business involves developing and selling WHILL, a short-distance mobility vehicle with excellent design and control features, and offering mobility services (company rentals and self-driving) using WHILL to provide customers with comfortable mobility experiences. With these two businesses at its core, WHILL Inc. is making it possible for everyone, everywhere to remain connected by providing short-distance mobility in walking areas other solutions cannot reach, on walkways, indoors, and outdoors.



WHILL Inc.

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2023.09

* Toll-free call